



Your Challenge

Rapid, reliable communications between your locations is vital to your success. More information is being exchanged more often than ever before. Your employees are demanding quick networking speeds. They are craving better tools to collaborate with colleagues across considerable distances. And they don't have the patience to wait.

Unfortunately, your communications provider is inflexible and unresponsive. They offer you limited bandwidth choices, jumping from 1.5 Mbps to 45 Mbps, with nothing in between. In short, your data connectivity needs are growing, but your options are limited and costly. Until now.

Your Solution

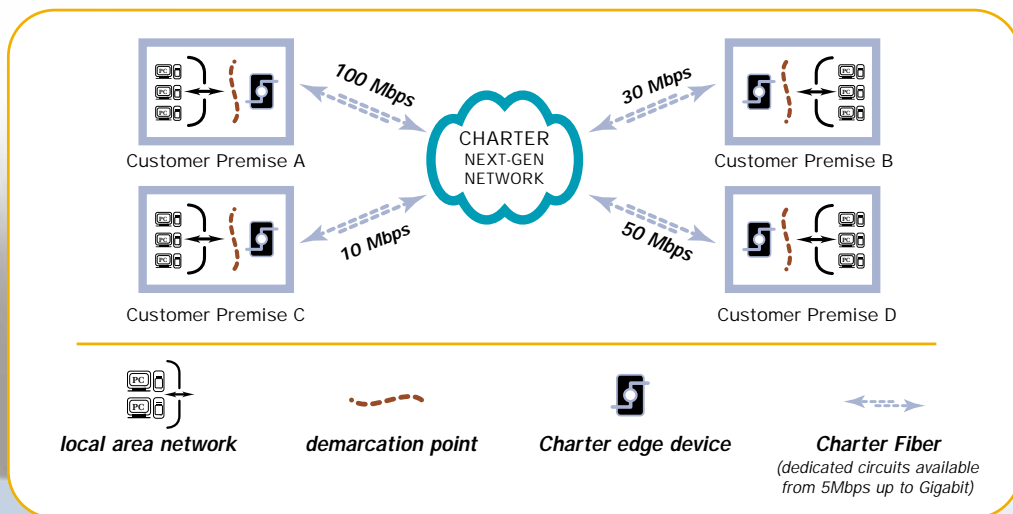
Charter Wide Area Network Service (WAN) is a proven data networking solution designed to meet your growing needs. Delivered over our next-generation, packet-switched network, Charter WAN Service allows you to connect WANs at multiple sites into one integrated network, affording you the following benefits:

- **Speed:** Break out of the traditional mold with our WAN Service, which offers data transmission speeds that are defined by your needs rather than the size and cost limitations of T1 and DS-3 circuits.
- **Flexibility:** Using fiber optics and intelligent electronics, our WAN Service supports data, video, Internet and voice over one integrated connection, simplifying your network arrangements.
- **Scalability:** Imagine the ability to increase bandwidth as your needs grow without time-consuming and costly physical installations—all within a matter of days.

Just as importantly, Charter WAN Service is backed by our knowledgeable and friendly customer service team available twenty-four hours a day, seven days a week. With Charter Business Networks, you'll have access to some of the finest technical resources around—people committed to keeping you satisfied and your network up and working.

So, if you're looking for a communications partner whose wide area networking solution can be customized to meet your needs, look no further. With its WAN Service, Charter Business Networks is the partner you've been waiting for.

Contact us today to learn more how Charter Business Networks can help you.



Feature	Benefit
One Network	WAN Service from Charter Business Networks is, in most cases, delivered over one integrated network that is owned and managed by Charter. This eliminates finger pointing between service providers, saving you time and reducing frustration.
Flexible Bandwidth Options	Charter Business Networks offers a multitude of bandwidth options, including megabit (Mbps) options of: 10, 20, 30, 40, 45, 50, 60, 70, 80, 90, 100, 155 and 622. Charter also offers a Gigabit option.
Network Interface	Charter's physical interface with your network is typically 10/100 Base T or Gigabit Ethernet. Other options may be available, depending on your requirements.
Charter installs and manages the customer premise edge device	Charter Business Networks installs and manages an edge device at each network location, relieving you of the burden of owning and supporting this device.
Customer Care	With Charter, you always have access to knowledgeable people who can answer your questions and help you with problems.
Voice (on-net)	Charter Business Networks can support various options to transport voice calls between your locations, including VoIP or T1 circuit emulation.
Performance Agreement	Charter Business Networks offers a contractual performance agreement for service availability. We stand behind the reliability of our service.
Network Monitoring	Charter Business Networks watches your network all day and all night, giving you the peace of mind that we'll immediately trouble-shoot any problems that may occur.

• Understands our business

• Simplifies technology

